



The Ultimate Guide to Tile & Stone Maintenance



**REJUVENATION
SOLUTIONS**
COMPLETE CARE FOR STONE SURFACES

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Properly cared for, the natural stone or tile in your home or commercial space should last for years; it's hard-wearing, tough, and looks great. Tiles and stones that are already in great condition should (barring any accidents) stay that way with regular maintenance, and even the dirtiest and most stained tiles or stone can be returned to near-new status with professional help.

Before You Act

3 Things You Should Know

Sometimes, doing nothing is best – at least for a short while. We've seen (and restored) many floors that have been damaged or contaminated needlessly by ill-advised cleaning techniques. Here are three things you should know before you act:

1 What Material Are You Cleaning?

The cleaning materials you use to clean your stone will depend on what it is made of. At best, the wrong cleaning materials might simply be ineffective; worst case scenario, you could cause significant damage.

For example, Siliceous stones, such as granite or slate, can be cleaned effectively using a mildly acidic cleaning product. But that same product used on a calcareous stone, such as limestone or marble, may corrode the surface and cause significant damage.

If you're not sure what the best cleaning product for your floor is, consult a professional first.



2 Stone Not Sealed? You Might Be Fighting a Losing Battle

Many natural stones are sealed to reduce porosity and protect against spills and dirt, but this sealer can wear off over time and leave the product vulnerable to wear and tear.

Always consult a professional rather than sealing the stone yourself. They will know if a stone requires sealing (in some cases, a sealer may not be recommended as it may alter the texture or finish of the stone) and will ensure it is done correctly. Additionally, they can advise on ongoing maintenance - the presence of a sealer (or lack of) may affect which cleaning products you use to maintain the stone.

3 Don't Lose Hope: Most Stones and Tiles Can Be Restored

Are you considering replacing your stone or tiles? Don't act until you've consulted with a professional: even heavily damaged or soiled stones and tiles can be restored, and it is likely to be much cheaper than replacing the entire floor.

An expert can remove contaminants, relevel stones and tiles, and source replacements for heavily damaged pieces. The restoration will often involve a combination of polishing, resealing, and regrouting to achieve the perfect finish.



The Essential Do's and Don'ts of Stone and Tile Cleaning

Always follow these guidelines when maintaining your stones or tiles:

- ✓ **Do** use expert-recommend cleaning products and maintenance regimes.
- ✗ **Don't** use abrasive or acidic cleaners if you don't know what material you are cleaning. Stick to a mild detergent (pH neutral) and contact a professional for advice.
- ✓ **Do** dust and mop regularly to prevent the build-up of dirt.
- ✗ **Don't** wipe up spills (you'll spread it around) – blot them instead.
- ✓ **Do** rinse with water and then dry after applying the cleaning product (unless directed otherwise by your professional).
- ✗ **Don't** use vacuum cleaners that have a worn or scratched head that may damage the floor.
- ✓ **Do** protect the surface with rugs, placemats, or other products designed to protect it from heavy use or damaging objects.
- ✗ **Don't** forget personal safety. Surfaces may be slippery when wet, and some cleaning products are hazardous and require special precautions.



When Should You Consult With a Professional?

You should consult with a professional in any of the following situations:

- ✓ You require advice on the general maintenance of your stone and tiling (for example, you need to know the correct cleaning products for your material).
- ✓ You have a stain or build-up of dirt that regular maintenance cannot correct.
- ✓ You require a restoration specialist to repair, reseal, or repolish your stone or tile.

How to Choose a Tile and Stone Maintenance Professional

Not sure how to find the right professional? Use the following criteria to help you choose:

Certifications

The certifications an expert has are a good indication of their knowledge on a subject. These certifications may either be the result of completing specialist training or are given by industry-leading companies to businesses which they are confident can maintain or use their products to a high level.

Examples include ITI (the premier accreditation organisation for the cleaning and restoration industry) and Klindex (a leading provider of professional flooring equipment, such as grinders and polishers)

Experience

Certifications aren't the only way of gauging knowledge: experience counts too. A company with significant experience will not only have seen and solved every common stone and tiling problem many times over, but they also have a proven track record running a business. A company with 20 years' experience is much less likely to let you down than a fresh startup



Products Used

Your professional should have access to a wide range of cleaning products, sealers, and polishing equipment necessary to protect and repair different stones and tiles.

Employees, Not Contractors

Where possible, choose a business that uses employees rather than contractors. This gives you one contact who you are dealing with and makes it much easier to follow-up if there are any problems or complaints.

Reputation, Recommendations and Referrals

The internet makes it easy to find out how other customers have reviewed a business. Check Google and Facebook for reviews and look on their website for before/after photos of past projects. Also pay attention to whether they are associated with other businesses in the stone and tile industry: if large industry players recommend them this is a good sign they are doing something right.

Cost

While cost is a consideration, it is worth paying for a professional over a generalist. The cost of maintaining a stone floor is a fraction of the cost of replacing it, so it pays to get it right.

Rejuvenation Solutions – Sydney's Leading Stone Restoration Experts

Run by Dean Stevens, Rejuvenation Solutions is the leading choice for homeowners, interior designers, and master builders in the Sydney area. Rejuvenation Solutions is recognized and certified by both ITI and Klindex, and trusted and referred by a wide range of commercial clients, including the Reserve Bank of Australia, Novotel Hotels, and Telstra.



Rejuvenation Solutions are specialists at cleaning, maintaining, and restoring a wide range of stones and tiles, including marble, limestone, granite, sandstone, and travertine. Services include high-pressure steam cleaning, regrouting, resealing, and restorative work.

- ✓ **Great Quality** – 100% customer satisfaction guaranteed
- ✓ **Competitive Pricing** – We guarantee to beat competing quotes
- ✓ **Experience** – Highly-knowledgeable industry expert
- ✓ **Consultations** – FREE restoration consultations (valued at \$195)

Don't believe us? [Check out our testimonials](#) Here's a recent one:

"Dean is fabulous. This is the third time I have had the terracotta tiles sealed in my home in 15 years and the first time using Rejuvenation Solutions. The difference is remarkable. The effort and care that Dean has gone to ensure the best finish possible was above and beyond. I couldn't recommend more highly."

- **Bette McIntyr** -

Interested in a quote or consultation? Call Dean on 02 9216 9002 or [contact him online](#)

